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GAIN Report #HK9020

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Hong Kong Market Development Reports Hong Kong Beer Product Brief 1999

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Report Highlights:

The Hong Kong beer market is flat and without significant growth potential. The market has been very competitive, with imports expanding market share through low price penetration.

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Methodology

The goal of this report is to provide a brief assessment of the beer market in Hong Kong as well as future developments. Eastern Strategic Consulting utilized a combination of primary and secondary sources of information, intelligence, and insight to document this study.

Main Findings

The Hong Kong beer market is flat and without significant growth potential. The market has been very competitive, with imports expanding market share through low price penetration.

US beers, specifically Pabst, have been successful in gaining substantial market share at the expense of the local brewers. The market is now in a phase of consolidation, where most major brands have secured a stable level of market share, which is not likely to change by much. At this point therefore, new entrants are not likely to create any significant impact in the existing market, which is already extremely competitive.

However, there is an opportunity opening in the premium beer segment where the market is relatively small and improving. Further improvements are expected, and thus focus should be emphasized on relatively low volume, but higher margin products.

Further exploration of the food service sector for premium beer is recommended. Distribution and pricing policies would be of critical considerations.

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Market Access Statement

LABELING REQUIREMENTS

The Food and Drugs (Composition and Labeling) Regulations require food manufacturers and packers to label their products in a prescribed, uniform and legible manner. The following information is required to be marked on the label of all prepackaged food except for 'exempted items' as provided in the Regulations. Prepackaged food means any food packaged in such a way that the contents cannot be altered without opening or changing packaging and the food is ready for presentation to the ultimate consumer or a catering establishment as a single food item.

1 Name of the Food

- a) Prepackaged food shall be legibly marked or labeled with its name or designation.
- b) The food name should not be false, misleading or deceptive but should serve to make the nature and type of food known to the purchasers.

2 List of Ingredients

- a) Preceded by an appropriate heading consisting of the words "ingredients", "composition", "contents" or words of similar meaning, the ingredients should be listed in descending order of weight or volume determined as at the time of their use when the food was packaged.
- b) If an additive constitutes one of the ingredients of a food, it should be listed by its specific name or by the appropriate category (e.g. Preservative, artificial sweetener, etc.) Or by both name and category.
- 3) Indication of "best before" or "use by" date

Prepackaged food shall be legibly marked or labeled with the appropriate durability indication as follows:

- a) a "best before" (in Chinese characters as well) date; and
- b) in the case of a prepackaged food which, from the microbiological point of view, is highly perishable and is likely, after a short period, to constitute an immediate danger to human health, a "use by" (in Chinese characters as well) date.

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The words "use by" and "best before" in English lettering and Chinese characters followed by the date up to which specific properties of the food can be retained, to indicate the shelf life of the food. The "use by" or "best before" date should be shown either in Arabic numerals in the order of day, month and year (or month and year in certain circumstances) or in both the English and Chinese languages. For specific details refer to the Regulation.

4) Statement of Special Conditions for Storage or Instruction for Use

If special conditions are required for storage to retain the quality or special instructions are needed for prepackaged food use, a statement should be legibly marked on the label.

5) Name and Address of Manufacturer or Packer

Prepackaged food shall be legibly marked or labeled with the full name and address of the manufacturer or packer, except under the following situations:

- a) The package is marked with an indication of the country of origin and the name and address of the distributor or brand owner in Hong Kong, and the address of the manufacturer or packer of the food in its country of origin has been notified in writing to the Director of Health.
- b) The package is marked or labeled with an indication of its country of origin and with a code marking identifying the manufacturer or packer in that country and particulars of the code marking and of the manufacturer have been notified in writing to the Director of Health.
- 6) Count, Weight or Volume

The food label should include the numerical count or net weight or net volume of the food.

7) Appropriate Language

The marking or labeling of prepackaged food can be in either the English or the Chinese language or in both languages. If both the English and Chinese languages are used in the labeling or marking of prepackaged food, the name of the food and the list of ingredients shall appear in both languages.

Exempt from labeling regulations: Individually wrapped confectionery products and preserved fruits intended for sale as a single item; Prepackaged foods for sale to catering establishment for immediate consumption and those containing more than 1.2 percent alcohol by volume.

Under the amended Food and Drugs (Composition and Labeling) Regulations, it is an offence to sell any food after its "use by" date. Furthermore, any person who, not being the food manufacturer or packer or without their written authorization, removes or obliterates any particulars on the label required under these regulations also commits an offence.

IMPORT DUTIES

Hong Kong is a free port which does not impose any import tariffs on products with the exception of four dutiable products: liquor, tobacco products, hydrocarbon oils and methyl alcohol. Local importers have to apply for a licence from the Hong Kong Customs and Excise Department for the importation of dutiable commodities. In addition, a licenced importer has to apply for a permit for each and every consignment. The current duties are as follows:

Cigarettes per 1000 sticks US\$98.45 Cigars per kg US\$126.74 Beer & liquor with less than 30% alcohol : 30% Liquor with more than 30% alcohol : 100%

All wines: 60%

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MARKET OVERVIEW

The beer market is currently flat. The overall market size is small with little or no growth in the near term.

- # Like many other retail products, the beer market in Hong Kong is now extremely competitive.
 - In the past 2-3 years, the beer market has been flooded with medium and low-priced imports, mostly by American brewers.
 - At this moment, too many brands are competing, causing prices to decline. It is expected that prices for mid-priced beers will further decline.
- # The market position and segment for the top four brands are distinct. The others are less clear and more fragmented.
 - C The beer market is presently in a stage of re-positioning and consolidation for most major brands. The respective market shares are stabilizing and are not expected to change by a great deal in the near term.
- # However, selected market niches can be found in the premium beer segment.
 - C Although overall volume is relatively low, pricing remains less competitive.
- # Future beer market growth is predicted to be insignificant.
 - C The Hong Kong beer market is mature and static.
 - C The difficult economic environment in 1998 adversely affected consumer spending, especially in the food service sector.
- # Transhipment activities in Hong Kong have been vastly declining as
 - Mainland China has rapidly increased local brewing capacity over the past 2 years, causing overall beer trade activities to fall.
 - C Declining regional responsibilities centered in Hong Kong.

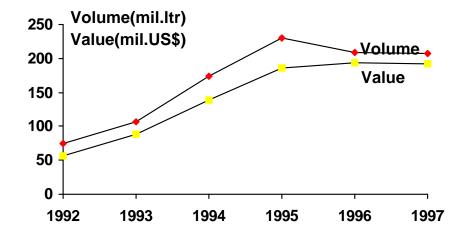
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PRODUCT TRADE - IMPORTS

Overall beer imports tripled from 1992 to 1995, declined significantly in 1996, and stabilized in 1997.

- C From 1992-93, the import tariff was reduced resulting in large increase of total beer imports
- C The decline in 1996 was due mainly to the sharp drop of American beer imports
- No further increase in imports to Hong Kong in 1996-97. This is mainly attributed to the decline in transhipment activities to mainland China as China has rapidly increased local brewing capacity.
- # In 1996 the value of imports increased slightly despite volume reduction.
 - C The main reason is that more premium brands are being imported, along with the reduction of relatively inexpensive
 American imports in the previous years
 - It is therefore realized that Hong Kong has recently increased its market susceptibility in higher-end beer products.

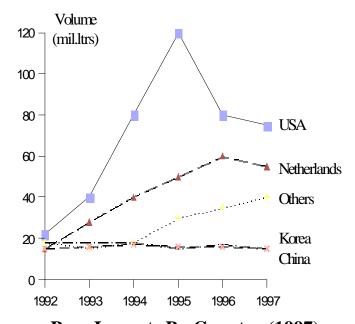
Beer Imports 1997 by Volume and Value



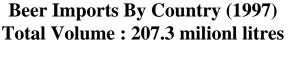
Source: Hong Kong Census and Statistics Department (HKCSD)

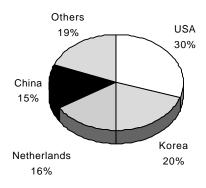
- # US beer imports grew rapidly from 1993 to 1995, dropped sharply in 1996, and again dropped, but slightly in 1997.
 - C Despite the decline, US beer imports still have the largest share by volume and value
- # South Korea and China imports have historically been significant (35% in 1992), but volume has significantly fallen to 12% in 1997.
 - C Their market share declined as competition increased
- # Imports from other countries have constantly been increasing with an annual average growth rate of 35-40%.
 - C Imports from other countries has increased, including premium beers

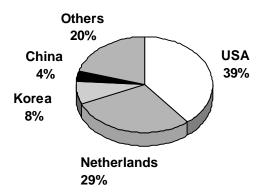
Hong Kong Beer Imports by Country



Beer Imports By Country (1992) Total Volume: 74.4 milionl litres







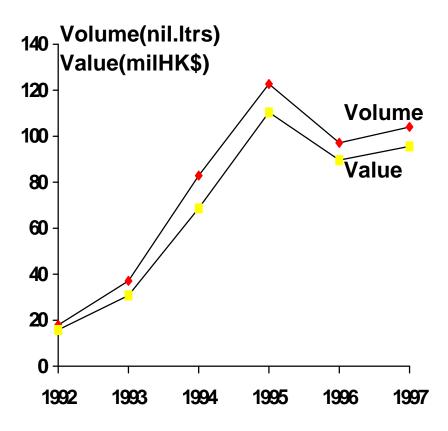
Source: Hong Kong Census and Statistics Department (HKCSD)

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PRODUCT TRADE - RE-EXPORTS

- # The overall trend for beer re-exports follows that of imports, which peaked in 1995, declined significantly in 1996, but unlike imports, it increased slightly in 1997.
- # The value of re-exports remain rather constant corresponding to the volume, which indicated the price level(FOB or CIF) has not changed greatly in the past few years. This is due to:
 - C Increasingly severe market competition
 - C Increasing regional market share through sacrificing profits

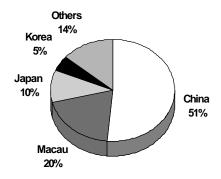
Beer Re-exports 1992-97 by Volume and Value



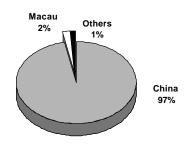
Source: Hong Kong Census and Statistics Department (HKCSD)

- # The reason for the overall decline of re-exports is due to China's built up local beer production capacities both by foreign and locals.
 - C Examples are San-Miguel, Asia-Pacific Brewery, Heineken, Foster's, etc., which currently operate several breweries in China.
- # The slight increase of beer re-exports in 1997 is thought to be led by US and European brands, where Hong Kong distributors have sold the products into China and Macau at competitive pricing.
- # Despite the overall volume decrease, China has become by far the most crucial re-export location for Hong Kong beer importers since re-exports to other Asian countries have seriously declined.

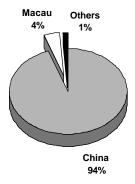
Beer Re-Exports 1992 Total Volume: 17.7 million litres



Beer Re-exports in 1995 Total Volume: 122.6 mil ltrs



Total Volume: 103.1 mil ltrs

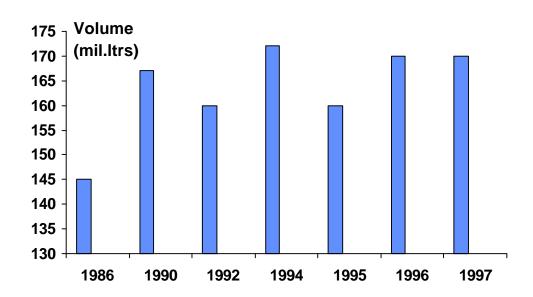


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LOCAL DEMAND - CONSUMPTION

- # Hong Kong local beer demand in 1997 amounted to 170 million liters, which converts into:
 - C 24-25 liters per person per year
 - C About 35 liters per person per year for the population above 18.
- # Of the total local consumption, **62%** (104mil ltrs) are imported beer, and **38%**(66mil ltrs) are locally produced.
- # Hong Kong is an obviously mature beer market
 - C For more than half a decade local consumption has stayed between 160 to 170 million liters per year.

Local Beer Consumption 1992-97



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MARKET DEVELOPMENT

Historical Beer Market Development in Hong Kong

| Period | Growth Trend | Growth Amount (AAGR) | Comments |
|----------------------|------------------------|----------------------|--|
| 1970s | High growth | 10-11% | C Starting from low consumption level C Increasingly affluent consumers C Western influences |
| 1980s to early 1990s | Low to moderate growth | 3-4% | C Continued increasing affluence C Increasing brand selection attracting new consumers |
| Mid and late 1990s | Static | | C Mature and saturation C Habitual limitation |

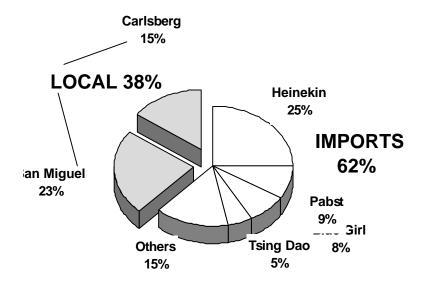
- # The short-term projection(1998-2000) for beer demand in Hong Kong is static demand, as the market is now consolidating to accommodate all brands.
 - Individual market share may change among non-major brands, but should remain quite stable for current major brands, namely Heineken, San-Miguel, Carlsberg, Pabst Blue Ribbon, and Blue Girl.
 - C Habitual limitations of the predominantly Chinese population in Hong Kong (lower consumption rate) will limit any substantial growth pattern in local beer consumption.

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LOCAL DEMAND - SEGMENTATION

Hong Kong beer demand by product

| Brand | Market Share(%) | Segment Total |
|-----------------------------|-----------------|---------------|
| <u>Imported</u> Heineken | 25 | |
| Pabst | 9 | |
| Blue Girl | 8 | 62% |
| Tsing Dao | 5 | |
| Others | 15 | |
| <u>Local</u> San-Miguel | 23 | 38% |
| Carlsberg | 15 | |
| Grand Total | 100% | 100% |



Source: Eastern Strategic Consulting Limited

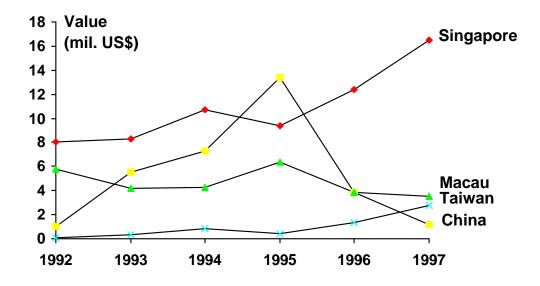
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LOCAL PRODUCTION AND DOMESTIC EXPORTS

Local beer production in Hong Kong has declined as the brewers' market share sharply reduced in recent years due to increased import price competitiveness facilitated by lower tariffs.

- C The two local brewers, Carlsberg and San-Miguel, in total produced some 80 million liters of beer.
- C Of which more than 60% of production by San-Miguel.
- C The third brewer, South China Brewing, is a micro-brewery producing about half a million liters a year of premium quality and premium priced beer for the food service sector
- # As local demand in Hong Kong diminished, the two major brewers are aggressively seeking domestic export opportunities to South-East Asia, especially Singapore and Malaysia.
 - C 15-20% of local production are planned for export to Singapore and also via Singapore into other South-East Asian countries.
 - -- Domestic exports to Singapore almost doubled in the past two years, compensating the loss in the share to China.
 - C Domestic exports shall remain a significant revenue for local brewers in the near term in compensating for the loss of local market share.

Domestic Export Value (1992-97)



Source: Hong Kong Census and Statistics Department (HKCSD)

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LOCAL MARKET - SEGMENTATION

- # Legar beer is by far the most popular beer type being consumed in Hong Kong.
 - C Stout beer accounts for only 3% in the market.
 - C This consumption pattern is not expected to change significantly in the near term.
- # Beer products in Hong Kong are separated into three categories by so-called "quality differences", with "quality" measured largely based on price.

| Product Category | Brands | Retail Price Range 1997 | Comments |
|---------------------|---|---|--|
| Premium | C Sol C Corona C Heineken C Samuel Adams | Above HK\$8, or usually above HK\$10 per glass bottle | Market share increasing in past 2-3 years Serving portion of the foreign community |
| Mid-Priced | C Carlsberg C Blue Girl C Tsing Dao C Lowenbrau C Foster's C Kirin C Budweiser C Miller | HK\$5-8 per can | Rapidly increasing competition Decreasing price level Largely through retail marketing |
| Low-Priced | C San-Miguel C Pabst C Royal Dutch C Castle C Knight | HK\$3-5, or occasionally below HK\$3 per can | Very competitive pricingMostly through retail marketing |

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MAJOR DISTRIBUTORS

| Distributor | Brands Dealing With | Market Positioning and Comments |
|---------------|-----------------------------------|---|
| Swire Trading | C Carlsberg C Tuborg | C Strong financial backing from parent company Swire Group |
| | C Tetleys | C Recent market share decline led to series of revisions on distribution strategy |
| | C Sol C Dos Equis C Stella Artois | C Specialized in premium brands C Well connected in food service sector |
| Solar Max | C Moretti C Tiger C Boddington's | C Relatively little dealings with the retail sector |
| | C King Fischer C Mahon | C Distribution profits remain healthy |
| Gunniss(HK) | C Gunniss | C Strong market positioning, successfully distributing Heineken |
| | C Heineken | C Well connected in both retail and food service sectors |
| Others | C Various | C Mostly small to mid-sized private trading companies |
| Others | C various | C Market focus more on retail |
| | | C General strategy is low price distribution for larger market share |

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DISTRIBUTION CHANNEL

Beer products in Hong Kong are locally consumed through two channels:

| Market Channel | Examples | Major Brand Distributed | Comments |
|---------------------|--|---|--|
| Retail Sector | C Department storesC Chain supermarkets | C Heineken C San-Miguel C Carlsberg C Pebst C Blue Girl C Tsing Dao | C Extensive reach to consumers C Large volumes on medium nd low-priced beers C This sector has created the price war in recent years |
| Food Service Sector | C RestaurantsC PubsC Nightclubs and karaokeC Hotels | C Heineken C Carlsberg C Sol C Corona C Stella Artois C Tetleys C Other specialized | C Focused more on premium beers C Specially selected brands on specific locations* C Food service outlets are facing financial difficulties in 1997/98. C Expected 5% reduction in distribution role |

^{*} For example, beers from Spain especially for Spanish restaurants. This is a specialty exclusively performed by Solar Max.

Note that Heineken and Carlsberg are selling through both channels. This makes Heineken the most well perceived beer in Hong Kong.

The present distribution market share through retail and food service sectors are 55% and 45%, respectively.



Source: Eastern Strategic Consulting Limited

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DISTRIBUTION - RETAIL SECTOR

The retail sector includes large-scale department stores, chain supermarkets, and other small-scale outlets.

| Segment | Key Players | Market Positioning and Comments |
|--|---|---|
| Department Stores | C Hong Kong Seibu C Jusco C Sogo C Yaohan(presently closed) | C Important segment in this channel C Market share remain consistent |
| Chain Supermarkets | C Wellcome C Park N Shop C Seven Eleven C Dah Cheong Hong | C Most important segment in this channel C Wellcome and Park N Shop are serious competitors, and have similar market share. Together they constitute a majority in this sector C General strategy is to expand market reach by increased number of outlets C Dah Chong Hong is a chain retailer, but the company also has close connections in the food service sector. |
| Convenience stores and Smaller-Scale Outlets | C Seven Eleven C Circle K | C Usually independent shops scattered all over Hong Kong C No particular market emphasis C Relatively low market share |

- # Most popular brands like Carlsberg, Blue Girl, and Pabst, are widely sold in all department and convenience stores.
 - C Heineken is the only premium brand sold throughout this sector
- # Forecasted outlook for the retail sector is that they will continue to be the most important sales channel for low to medium priced beers
- # Retail prices are expected to remain low with severe competition.

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DISTRIBUTION - FOODSERVICE SECTOR

The food service sector primarily includes restaurants, pubs, nightclubs and karaokes, and hotels.

| Segment | Players | Market Positioning | Outlook |
|----------------------------|---|--|---|
| Restaurants | Big restaurants like Dun Wong, Palace, Hanbo, etc. Presently Hong Kong has over 10,000 restaurants | Declining overall business in 1997 of 30-40% affecting beer sales Many restaurants have closed by the end of 1997 | Undesirable market sentiments likely to continue in 1998, expecting recovery in 1999 Reducing role in beer distribution |
| Pubs | Individual pubs located in various districts like Lan Kwai Fong, Wanchai, etc. | The key player in beer distribution in this sector Serving both foreigners and locals | Consumer likely to switch from more costly alcoholic drinks to beers(esp. Premium beers) Will continue to play a vital role in beer distribution |
| Nightclubs and Karaokes | Upmarket clubs like Boss, China City, Metropolitan. Smaller clubs located in Wanchai, Mongkok, and Tsim Sha Tsui | Less important in beer distribution Heineken more desired in this segment because price for any beer is standardized Focused on liquors rather than beer | Undesirable market sentiments in 1998 |
| Hotels | • Presently total more than 1500 in Hong Kong, including over 120 3, 4, and 5-star hotels | Declining overall business in 1997 of 30- 40% affecting beer sales | Undesirable market sentiments in 1998 |

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PRICING & PACKAGING

Packaging and pricing of beer products in Hong Kong's retail market is as follows (prices indicated reflects lowest retail pricing)

Canned Beer

| Brand | Product | Price (HK\$) | Brand | Product | Price (HK\$) |
|-------------|-----------------------|--------------|----------------|---------------------|-----------------|
| Asahi | Super Dry (350ml) | 8.3 | Heineken | Lager Beer (330ml) | 8.7 |
| Bruck | Lager (330ml) | 3.5 | Kirin | Ichiban (350ml) | 7.8 |
| Budweizer | Beer (355ml) | 8.2 | | Legar (330ml) | 5.9 |
| Boddingtons | Draught (440ml) | 12.4 | Knight | Beer (330ml) | 2.7 |
| Blue Girl | Beer (355ml) | 6.4 | Lowenbrau | Beer (330ml) | 7 |
| | Beer (330ml) | 7.1 | Miller | Light | 6.9 |
| Carlsberg | Beer (6x330ml) | 33.2 | | Draft | 6.9 |
| | Special Brew (325ml | 9 | | Blue Ribbon (355ml) | 4.8 |
| Castle | Beer (340ml) | 3.9 | Pebst | Blue Ribbon (473ml) | 5.9 |
| DB | Export Gold (355ml) | 3.5 | | Light (355ml) | 3.3 |
| Foster's | Lager (375ml) | 7.6 | San- Miguel | Beer (330ml) | 6.1 |
| | Stout (330ml) | 10 | | Beer (8x330ml) | 43.9 |
| Guinness | Stout (440ml) | 11.9 | Tiger | Beer (330ml) | 6.9 |
| | Special Light (330ml) | 9.2 | Tsing Dao | Beer (355ml) | 5.9 |

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PRICING & PACKAGING

Bottled Beer

| Brand | Product | Price (HK\$) | Brand | Product | Price (HK\$) |
|-----------|------------------|-----------------|------------|------------------------|--------------|
| Beck's | Beer (640ml) | 13.4 | Heineken | Lager (330ml) | 8.7 |
| Blue Ice | Beer (330ml) | 7.1 | | Lager (650ml) | 16.3 |
| Blue Girl | Beer (640ml) | 13.5 | Hahn Ice | Beer (375ml) | 6.9 |
| Budweiser | Beer (355ml) | 8.9 | Miller | Draft (355ml) | 6.9 |
| | Beer (650ml) | 10.9 | Pebst | Beer (960m)l | 12.3 |
| Carlsberg | Beer (330ml) | 7.9 | Sol | Beer (330ml) | 8.5 |
| | Beer (635ml) | 11.9 | San-Miguel | Beer (330ml) | 8.1 |
| Corona | Extra L. (355ml) | 8.9 | | Beer (640ml) | 10.7 |
| Guinness | Stout (330ml) | 10.2 | Victoria | Bitter Beer (375ml) | 9.4 |
| | Stout (550ml) | 16.7 | Tsing Dao | Beer (640ml) | 9.9 |

PROMOTION & ADVERTISING

- # Most major brands have conducted major promotional activities. Some have been successful and others not.
 - C Since local TV programs are widely watched, it is viewed as the most effective promotional tool
 - C Other marketing efforts like special listing in selected food service outlets, sponsoring sporting events, and large poster advertisements are also common in the territory.
- # However, the cost of running promotional programs is high, and with the current competitive situation, there is no assurance on the outcome, and even with significant gains, the market is small.
 - C Media costs in Hong Kong runs typically at about HK\$30,000-40,000 for a 20-30second air time(depending on time selection of day/week), and production costs can exceed HK\$10 million.
 - Carlsberg ran a series of advertisements over the past two years with huge budgets, but the efforts hardly helped to improve their market share. Carlsberg later had to withdraw all programs (i.e. Tuborg effort failed and currently Tetlay's beer for food service has suffered).
 - C San-Miguel recently placed a series of new advertisements emphasizing new cans and bottles with the date of production. The analysis is that it will not help by much.
- # The US Agricultural Trade Office in Hong Kong has helped beer distributors and retailers to more effectively promote American products by facilitating and organizing seminars, conferences, and introducing potential alliances. So far the Agricultural Trade Office has helped several small-scale beer suppliers entering the Hong Kong market.

Agricultural Trade Office

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RULES & REGULATIONS

In March 1994 the import duty decreased from a flat rate of HK\$336 per hectoliter to a rate of 30% on the ex-factory price.

- Up until the present this rate applies, and is not expected to change in the near future.
- C The rate change prompted a large increase in imports in 1995 which resulted in the price war and highly intensive competition.
- # Imports and exports of beer requires a dutiable commodities import-export license.
 - C This license is available from the Commissioner of Custom and Excise
 - C The license is valid for one year.
- # Meanwhile each import or export shipment also requires a dutiable commodities permit.
- # For distributors, a license to warehouse beer is required for storage.
- # Any establishment will require a liquor license to sell "intoxicating liquors" including beers for consumption on premises.
 - C Non-alcoholic beers are exempted.
 - C However, the license is not required for beer sales to be consumed off premises.
- # In Hong Kong the law requires the minimum age for alcohol consumption is 18.

RECOMMENDATIONS

- # The Hong Kong beer market has matured and is currently stagnant, without much potential for significant expansion in volume demand.
 - US beers, along with other imports, have acquired larger market shares in recent years at the expense of local beers, but at present the market is in a transitional stage of stabilizing and repositioning (price competitive at the low to medium end of the market)
 - C Therefore any new entrant will not likely create a significant impact in market shift
- # As most major international brands are already present in the market, overall competition is severe and price has dropped sharply
 - US beers have participated in the price war and have attained considerable results in improving market share
- # However, a niche opportunity is found in the premium beer segment where the market share has been improving.
 - C Further improvement is expected as premium beer is likely to replace more costly alcoholic beverages of other types
 - US brands like Samuel Adams and the like, should further explore opportunities in this segment of the Hong Kong market
- # Unfortunately, competition in recent years have resulted in the consumer perception that American beers are relatively inexpensive.
 - C Any new premium beer entrant would have to overcome this common perception
- # As market sentiments are weak in 1998, further price reductions are likely. Therefore caution must be exercised in terms of cost reduction/efficiency enhancement in order to maintain competitiveness in the market.

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Balsam Ltd

15/F, Hermes Commercial Center 4A Hillwood Road, Tsim Sha Tsui, Kowloon, HK Tel: (852) 2311-9813 Fax: (852) 2311-2703

Carlsberg Brewery Hong Kong Ltd

1 Dai Kwai Street Tai Po Industrial Estate New Territories, HK Tel: (852) 2664-3788 Fax: (852) 2664-5305

Sims Trading Co. Ltd

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Solar Max Ltd

10/F, Casey Industrial Building 20 Wong Chuk Hang Road Aberdeen, HK

Tel: (852) 2554-1183 Fax: (852) 2554-0796

DAH Chong Hong Ltd

8/F, 20 Kai Cheung Road Kowloon Bay, HK Tel: (852) 2768-3132 Fax: (852) 2953-0163

Edward Keller Co. Ltd

36/F, Windsor House 311 Gloucester Road Causeway Bay, HK Tel: (852) 2898-8632

Etak International

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Fax: (852) 2868-0055

Hutchison Whampoa Ltd

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Svensen of Hong Kong Ltd

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Hop Hin Loong Ltd

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Kirin (HK) Ltd

Unit C1, 30/F, United Center, 95 Queensway, HK Tel: (852) 2865-7215 Fax: (852) 2866-0532

San- Miguel Brewery Ltd

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Lee Kwok Hong

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Tait HK Lt

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Wellcome Company Ltd

7/F, East Wing, ATL Centre A, Berth3, Kwai Chung Container Terminal, NT, HK

Tel: (852) 2489-5888 Fax: (852) 2489-9627

List of Important Government Web Sites and E-Mail Addresses

| Department | Web Site | E-Mail Address |
|--|---|---------------------------|
| Census and Statistics Department | http://www.info.gov.hk/censtatd/ | genenq@censtatd.gcn.gov.h |
| Company Registry | http://www.info.gov.hk/cr/ | crenq@cr.gcn.gov.hk |
| Consumer Council | http://www.consumer.org.hk | cc@consumer.org.hk |
| Financial Secretary's Office Business and Services Promotion Unit | http://www.info.gov.hk/bspu/ | bspuenq@bspu.gcn.gov.hk |
| Economic Services Bureau | http://www.info.gov.hk/esb | esbuser@esb.gov.hk |
| Trade and Industry Bureau | http://www.info.gov.hk/tib/ | - |
| Department of Health Headquarters | http://www.info.gov.hk/dh/index.ht m | dhenq@dh.gcn.gov.hk |
| Industry Department | http://www.info.gov.hk/id | industry@id.gcn.gov.hk |
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